



CAV 21 6/25/02  
PATENT #5

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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M. Ena Ellis

COPY OF PAPERS  
ORIGINALLY FILED

Applicant : Vicki Naish, et al.  
Application No. : 09/839,037  
Filed : April 19, 2001  
Title : METHOD AND APPARATUS FOR CUSTOMER  
STOREFRONT OPERATIONS  
Grp./Div. : 2161  
Examiner : To be assigned  
Docket No. : 41780/FLC/H528

**RECEIVED**

MAY 14 2002

Technology Center 2100

**INFORMATION DISCLOSURE STATEMENT**  
**37 CFR § 1.97(b)**

Assistant Commissioner for Patents  
Washington, D.C. 20231

Post Office Box 7068  
Pasadena, CA 91109-7068  
April 30, 2002

Commissioner:

In compliance with the duty of disclosure under 37 CFR §§ 1.56, 1.97 and 1.98, and in accordance with the provisions in the Manual of Patent Examining Procedure §§ 609 and 707.05(b), enclosed is FORM PTO/SB/08A/B listing references that are known to applicant. Copies of the listed references are enclosed. This filing is timely because it is made during one of the periods described in 37 CFR § 1.97(b).

It is respectfully requested that the listed references be considered in the examination of this application and identified on the list of references cited on the patent issuing for this application. Applicant also requests that an initialed copy of FORM PTO/SB/08A/B be entered in the application file and returned to applicant with the next communication from the Office in accordance with MPEP § 609.

The references include a Website design proposal, a user's manual, and screen captures from a Website, namely "Intalogik.com". The screen captures were taken on April 2, 2002. To the

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best of Applicant's knowledge, at least portions of the proposal, user's manual, and Website were available more than one year prior to the date of the Applicant's application for a patent in the United States.

Respectfully submitted.

CHRISTIE, PARKER & HALE, LLP

By 

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626/795-9900

FLC/clc

Enclosures: PTO/SB/08A/B, w/reference

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